



**2**  
Cape Town tap water poses no health risk



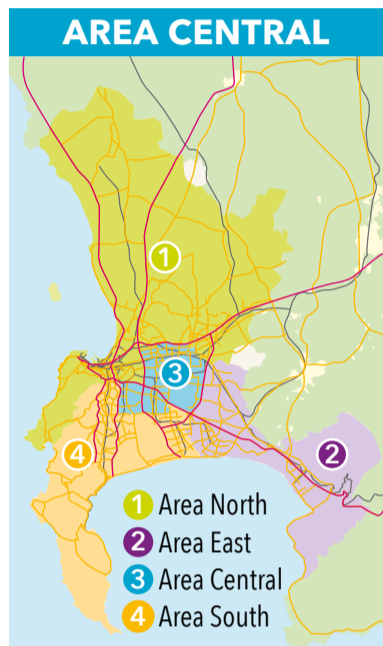
**3**  
City connects jobless with jobs



**4**  
CDs galore for Langa library



**4**  
Walk this way, Delft

**Swim programme causes a splash:** Learners from Athlone and Silverleaf primary schools and Peak View and Ned Doman secondary schools attended the launch of the City's R97 000 learn-to-swim programme at the Athlone swimming pool. See page 3.

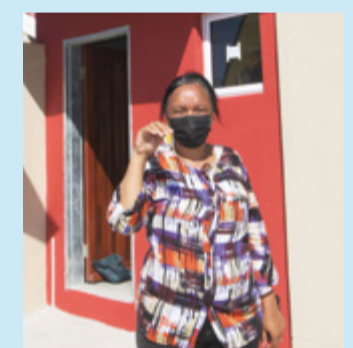
**New start for Eindhoven beneficiaries**

Since February, the City has handed over more than 160 Breaking New Ground opportunities to qualifying beneficiaries at the R33 million Eindhoven housing project in Delft. On completion, the project will provide 600 housing opportunities to the metro's most vulnerable residents.

Opportunities for the elderly and persons with disabilities are prioritised, with 121 of these beneficiaries and their families already accommodated.

The selection of beneficiaries for all City housing projects is done in accordance with the City's Allocation Policy and the City's Housing Needs Register to ensure that housing opportunities are allocated to qualifying beneficiaries in a fair and equitable manner. Residents should visit their nearest housing office to find out more about the available opportunities, and how to apply. Applicants must remember to keep their information updated on the City's system to ensure that they can be reached when an opportunity becomes available.

Go to [www.capetown.gov.za/City-Connect/Register/Housing-and-property/Register-on-the-housing-database](http://www.capetown.gov.za/City-Connect/Register/Housing-and-property/Register-on-the-housing-database) to register and maintain your details.



**Key to a new life:** Maureen Maritz is one of the proud beneficiaries of a Breaking New Ground home in Eindhoven, Delft.

**Attend your subcouncil meetings**

Residents are encouraged to attend their monthly subcouncil meetings and give input on the pertinent issues affecting their communities.

The City's 24 subcouncils have the authority to act on a range of municipal matters on behalf of Council. These include service delivery requests, building and planning applications, fault reporting and other matters, and making recommendations to Council on matters affecting their area. An important subcouncil function is to report back and receive input on ward allocation projects. If residents have an idea for a ward project, they are welcome to contact their ward councillor or subcouncil manager.

Subcouncils consist of ward and proportional councillors, a chairperson and a manager. Residents can access the dates of all upcoming subcouncil meetings on the City's website or by calling their local subcouncil office.

**Relief available, ask if you need help**  
Struggling to pay your municipal accounts? City can assist.

**T**he City offers several relief options for residents who are struggling to pay their municipal accounts. Its policies aim to accommodate and assist everyone according to their income level. The City helps more than 40% of households with free basic services, offers no-interest payment arrangements and debt write-off initiatives to all qualifying residents, while also encouraging a culture of payment.

Almost R2 billion in old debt has been written off. This is part of a Council-approved special assistance initiative. The debt write-off incentive, whereby customers enter into a payment arrangement and have their outstanding debt from prior to 1 July 2018 written off, will terminate on 30 June 2022.

The City calls on those in financial

difficulty to visit one of its contact centres. A condition of the payment arrangement is that any debt written off will be reinstated should customers default on their instalment plans.

- **Debt write-off incentive:** Visit <https://bit.ly/debtwrittenof>.
- **Rates or services relief:** Send an email to [indigent.relief@capetown.gov.za](mailto:indigent.relief@capetown.gov.za), or visit <https://bit.ly/applyrelief> or a City customer office.
- **Pensioner rates relief:** Persons 60 years or older and social pensioners earning

**Vaccinate. Save jobs.**  
Protect yourself & those you work with.

Don't ignore Covid-19. Keep your distance. Wear a mask. Wash your hands frequently. Avoid touching your face. Cough or sneeze with care, and safely dispose of the tissue.

no more than R17 500, may qualify for a rates rebate of between 10% and 100%. Visit a City customer office or send an email to [rates.rebate@capetown.gov.za](mailto:rates.rebate@capetown.gov.za). Visit <https://bit.ly/applieseniorsupport> for more information.

- **Rental housing relief:** If you are renting a City community residential unit and struggling to pay your rent, you can apply for rental housing relief by calling the Human Settlements Directorate call centre on 021 444 0333 or by sending a WhatsApp to 063 299 9927. Visit <https://bit.ly/arrangepaymentplan> or email [Payment.arrangements@capetown.gov.za](mailto:Payment.arrangements@capetown.gov.za) for payment arrangements.
- **Businesses** in financial hardship due to the Covid-19 lockdown can approach the City for relief based on the merits of each application. Email [Covid19.Relief@capetown.gov.za](mailto:Covid19.Relief@capetown.gov.za).

Follow your City on:



[www.capetown.gov.za](http://www.capetown.gov.za)



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[www.twitter.com/CityofCT](https://www.twitter.com/CityofCT)



[www.youtube.com/cctecomm](https://www.youtube.com/cctecomm)

**KORTLIKS**

Die Stad het sedert Februarie meer as 160 Breaking New Ground-eenhede aan kwalifiserende begunstigdes van die Eindhoven-behuisingsprojek in Delft oorhandig. Dié projek van R33 miljoen sal by voltooiing 600 behuisingsgeleenthede aan die kwesbaarste inwoners van die metro voorsien.

Inwoners word aangemoedig om hulle maandelikse subraadsvergaderings by te woon en kommentaar te lewer op kwessies wat hulle gemeenskappe raak. Die Stad se 24 subrade hanteer 'n aantal munisipale sake, waaronder dienslewingsversoeke, bou- en

beplanningsaansoeke en foutaanmelding.

Die Stad bied verskeie vorme van bystand vir inwoners wat sukkel om hulle munisipale rekeninge te betaal. Die munisipaliteit se beleide maak vir almal voorsiening en staan inwoners volgens hulle inkomstevlak by.

**KHAWUNDIBALISELE**

Ukususela kweyoMdumba (Febhruwari), iSixeko sele sinikezele ngamathuba angaphezulu kwe160 kwiBreaking New Ground kubaxhamli abafaneleki-leyo kwiprojekthi yezindlu yezigidi ezingamaR33 yase-Eindhoven eDelft. Ekugqityweni kwayo, iya kubonelela ngamathuba ezindlu ezingama600 kwabona bahlali bangathathintweni kwimetro.

Abahlali bayakhuthazwa ukuba bazimase iintlanganiso zenyanga zamabhungana abo kwaye banike igalelo kwimiba efanekileyo echaphazela iindawo zabo zokuhlala. Amabhungana angama24 eSixeko anegunya lokuthatha amanyathelo kuluhlu

Iwemicimbi kamasipala ebandakanya ukuhanjiswa kweenkonzo, izicelo zokwakha nowangciso, ukunika ingxelo ngeengxaki ezikhoyo neminye imiba.

ISixeko sibonelela ngeendlela ezininzi zocedo kubahlali abatsala nzima ekuhlawuleni ii-akhawunti zabo zikamasipala. Imigaqonkqubo yaso ijolise ekubeni yamkele kwaye incedise wonke umntu ngokwezinga lwemivuzo yabo.

## City achieves unqualified audit

In February, Council adopted its 2020/21 annual report after receiving an unqualified audit for the 16th consecutive year – the only metro to have achieved this. The annual report will be available at all City libraries at the end of April. Some highlights include the following:

- R20,5 billion in investments secured, creating 21 500+ jobs and 7 600+ training opportunities since 2018
- Tripling of Law Enforcement's arrest rate in the past five years
- Access to electricity for 98% of City-supplied informal settlements
- 6 500+ social housing units in the overall pipeline across 50 land parcels citywide, including 2 000 social housing units in central Cape Town
- The MyCiTi bus service reaching 10,9 million passenger journeys, exceeding the 2020/21 target of 10,2 million
- Over 1 100 km fibre-optic cable installed citywide, connecting 556 buildings

## MyCiTi N2 Express service reinstated

The MyCiTi N2 Express service started operating again in February with a fleet of 34 buses travelling to the Civic Centre station in Hertzog Boulevard via the N2 freeway.

The service is operated by the N2 Company, consisting of City officials, Lisekhonikamva (Codeta) from Khayelitsha, Mitchells Plain Integrated Rapid Transit (Route Six taxi association) and Golden Arrow Bus Service.

For time schedules and route information, visit [www.myciti.org.za](http://www.myciti.org.za), or phone the Transport Information Centre on 0800 65 64 63, available 24/7.

A number of the bus shelters along the four routes in Khayelitsha and Mitchells Plain are in a state of disrepair due to vandalism and theft. Repair will be prioritised, but the City urges residents to help protect the infrastructure provided for their benefit.

### Subscribe to CityNews

If you would like CityNews delivered straight to your inbox, sign up at [www.capetown.gov.za/subscribe](http://www.capetown.gov.za/subscribe).

CityNews Online is delivered every two weeks and includes recent highlights, service delivery notices, reminders and alerts.

CityNews is distributed as an insert to a number of community papers and is also available at City libraries.

Email: [citynews@capetown.gov.za](mailto:citynews@capetown.gov.za)  
 Fax: 021 400 1260  
 Postal: PO Box 298, Cape Town 8000



## A message from Executive Mayor Geordin Hill-Lewis

Hello to all residents. Since we last spoke, the City has continued to ramp up efforts to offer the best quality of services to communities.

We have made major investments in capital projects across directorates to ensure that we upgrade and maintain essential infrastructure, bolster safety and further improve the service offering for communities.

We want to create a deep sense of civic pride through lifting the level of services we offer communities.

Creating that pride requires City of Cape Town staff to work harder and we are committed to working every day to create a City that carries out duties with excellence and humanity.

In Cape Town, a higher purpose is a deeply personal and serious commitment from myself, the councillors who serve in our city council, and the City staff who work day-in and day-out to



deliver services to communities.

Here in Cape Town we are working hard to grow the economy meaningfully faster to create opportunity and lift people of poverty.

However, much work remains to achieve the society we dream of and it requires all of our efforts.

As a growing city, it is important for us to proactively maintain, rehabilitate, and replace infrastructure through

proactive investment.

As we have recently marked World Water Day, it is an important reminder that conserving our precious water resource remains a key priority. In the decade that lies ahead, a minimum of R8 billion is projected to be spent for upgrades to various waste water treatment facilities.

The sewage pump stations and connected infrastructure will also see an upgrade investment of about R426 million.

Pipe replacements are necessary due to ageing infrastructure and densification due to population growth and we have budgeted R85 million for the 2021/2022 financial year. We are on track to double sewer pipe replacement by the end of this financial year, by end of June, to 26 000 metres.

We are Making Progress Possible Together to create a City each resident can be proud of.



## R17 million invested to assist special-needs commuters

The City has invested R17 million in 13 new vehicles for its Dial-a-Ride (DAR) service for commuters with special needs. The new fleet can accommodate 64 seated special-needs passengers and 56 passengers in wheelchairs per trip. Apart from the specialised equipment to lift wheelchair users into the vehicle, the buses are also fitted with cameras and tracking devices so that the vehicles can be located at any time.

The DAR service is unique in that eligible users who are not able to use conventional public transport are picked up at their doorstep and transported to their destination, be it a school, workplace or hospital. Users are required to book in advance, and the service operates Mondays to Sundays from 05:00 until 22:00.

The DAR service currently has 319 regular users, and 2 300 eligible users who are transported on an ad hoc basis. The service will continue in its current form until September 2023, when the City's contract with the operator comes to an end. In the meantime, the City is working on a long-term business plan for a sustainable service that will be more cost-effective and able to assist more users.



## Cape Town's tap water safe to drink

Fake news messages are doing the rounds telling residents not to drink municipal-supplied tap water. Messages are also inaccurately linking typhoid fever to the City's water supply.

The City assures residents that its tap water is safe to drink. The municipality continually monitors drinking water to ensure that it complies with the strict requirements of the national drinking water standard, SANS241. All drinking water samples are tested weekly and

comply with the national standard for acute health determinants. Cape Town's tap water poses no health risk to the public.

The recent very hot conditions in Cape Town have led to a noticeable increase in people experiencing symptoms such as diarrhoea, vomiting and dehydration. Unclean hands can also spread viruses that cause diarrhoea.

Moreover, food tends to spoil more easily in extreme heat. If consumed, this can cause diarrhoea, which can lead to

dehydration. It is important to prepare and store food safely, and to practise good hand hygiene at all times.

### Report water quality concerns:

- Call: 0860 103 089
- Online: [www.capetown.gov.za/servicerequests](http://www.capetown.gov.za/servicerequests)
- Email: [water@capetown.gov.za](mailto:water@capetown.gov.za)
- SMS: 31373 (60 characters)
- Visit your nearest City walk-in centre (see [www.capetown.gov.za/facilities](http://www.capetown.gov.za/facilities) for a list)

### Excellent dam storage levels in the Western Cape

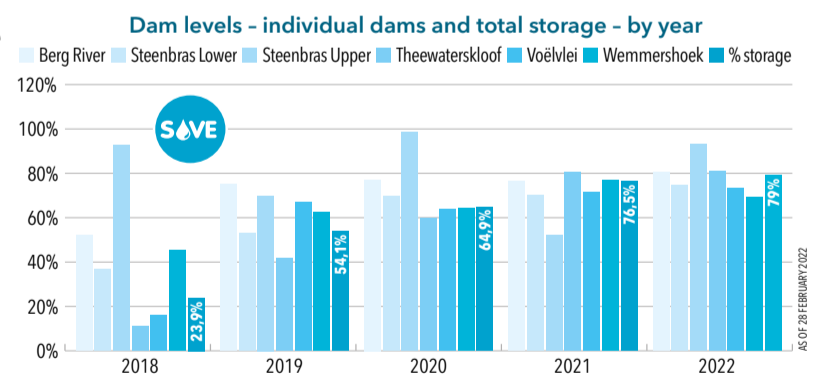
Although having dropped to 79% due to higher water usage over the festive season, dam levels are still the highest they've been since 2018. Yet the Western Cape remains a water-scarce region vulnerable to drought.

Protect our water resources by following water-wise guidelines. Residents and businesses are reminded that the permanent regulations contained in

the City's Water By-law still apply across Cape Town, regardless of the restriction level.

Municipal water may be used in gardens only before 09:00 or after 18:00, but never to hose down paved areas.

- Visit [www.capetown.gov.za/thinkwater](http://www.capetown.gov.za/thinkwater) or [www.capetown.gov.za/waterregulations](http://www.capetown.gov.za/waterregulations) to access the regulations.



### KORTLIKS

Die Raad het vir die 16de agtereenvolgende jaar 'n ongekwalifiseerde oudit ontvang – die enigste metro wat dit kon regkry. Die jaarverslag, wat teen die einde van April by alle Stadsbiblioteke te kry sal wees, bied inligting oor die vele hoogtepunte die afgelope jaar. Dit sluit in die verkryging van R20,5 miljard se beleggings en die skep van 21 500+ werk- en 7 600+ opleidingsgeleenthede.

Die Stad het R17 miljoen in 13 nuwe voertuie vir sy Dial-a-Ride-diens vir pendelaars met spesiale behoeftes belê. Die nuwe vloot kan 64 sittende passasiers en 56 rolstoelgebruikers per rit vervoer.

Fopnuusboodskappe gee te kenne dat tifuskoors met die Stad se water-toevoer verband hou. Die Stad verseker inwoners dat hulle kraanwater veilig is om te drink omdat dit voortdurend gemoniteer word om te sorg dat dit aan die streng nasionale drinkwaterstandaardvereistes (SANS241) voldoen.

Die MyCiTi N2-snelbusdiens is weer sedert Februarie in bedryf. 'n Vloot van 34 busse ry met die N2-snelweg langs na die Burgersentrumstasie in Hertzogboulevard. Vir roosters en roetes, gaan na [www.myciti.org.za](http://www.myciti.org.za).

Weens hoë waterverbruik oor die feesseisoen het Kaapstad se damvlakke tot 79% gedaal.

### KHAWUNDIBALISELE

KweyoMdumba (Februari) iBhunga lifumene uphicotho zincwadi olungenachaphaza kunyaka we16 olandelelanayo – kwaye kuphela kukamasipala oye wafuma oku. Ingxelo yonyaka iya kufumaneka kuwo onke amathala eencwadi eSixeko ekupheleni kukaTshaziimpuzi (Epreli). Enye yezinto ezihamba phambili ibandakanya iR20,5 yebhiliyoni kutyalomali olukhuselweyo, ukudala imisebenzi engama21 500+ kunye namathuba oqeqesho angama7 600+.

ISixeko sityale imali eyiR17 yezigidi zeerandi kwiimoto ezintsha ezili13 ukulungiselela inkonzo yaso yeDial-a-Ride (DAR) kubakhweli abaneemfundo ezizodwa. Ezi zithuthi zintsha zingakuthwala abakhweli abaneemfundo ezizodwa abangama64, kunye nabangama56 kwizitulo ezinamavili (wheelchairs) kuhambo ngalunye. Ayinabunyanani imiyalezo yeendaba ezinxu-

lumanisa umkhulane wetyphoid kubonelelo lwamanzi lweSixeko. ISixeko siqinisekisa abahlali ukuba amanzi aphuma etephini akhuselekile ukuba angawasela nanjengoko ebekwe iliso lokuqinisekisa ukuba athobela imiqathango engqongqo yoMgangatho waManzi okuSela weSizwe waseMzantsi Afrika (SANS241).

Inkonzo yebhasi yeMyCiTi N2 Express iqale ukusebenza kwakhona kweyoMdumba ngeebhansi ezingama34 eziya kwisikhululo saseCivic Centre eHertzog Boulevard sigqitha kuhloa wendlela uN2. Ukufumana iishedyuli zamaxesha kunye neenkcukacha zeendlela ezihamba kuzo, ngena ku[www.myciti.org.za](http://www.myciti.org.za)

Umthamo wamanzi kumadama aseKapa wehle waya kutsho kuma79% ngenxa yokusetyenziswa kwamanzi okuphezulu ngexesha leeholide zehlobo.

## Belhar Pentech beneficiaries get title deeds

In March, qualifying beneficiaries of the City's Belhar Pentech housing project were empowered with the title deeds to their homes. Having been denied access to property ownership under the previous dispensation, they now have proof that they are homeowners. A title deed enables beneficiaries to use their property asset for leverage where possible and necessary, and to transfer ownership to their children one day.



**It's official:** Cllr Malusi Boozi, Mayco member for Human Settlements, handing over another title deed to beneficiaries of the Belhar Pentech housing project. The handover of title deeds is an important part of the City's efforts to achieve redress and transformation.

## A pathway to permanent employment

Since 2003, the Expanded Public Works Programme (EPWP) has initiated key programmes aimed at poverty relief by creating temporary work for the unemployed.

While the majority of EPWP jobs are menial in nature, the City has worked hard to ensure that candidates develop skills and networks to pave the way to more gainful employment. Many projects are specifically designed to maximise skills transfer.

Since 2015, more than 3 600 EPWP workers were permanently appointed in the City, representing around 27% of new permanent workers appointed.

We encourage unemployed residents to register with the City's Jobseekers Database at their local subcouncil so that they can be considered when job opportunities become available.

Contact the EPWP HelpDesk on 021 400 9402 or email [Epwp.Help@capetown.gov.za](mailto:Epwp.Help@capetown.gov.za) for more information.

## Platform offers job prep and placements City already recruited and assessed 39 000 Capetonians.

**J**obs Connect is the City's flagship workforce development project run by the Enterprise and Investment Department. It offers an easy-to-use digital platform that removes the cost barriers associated with finding employment.

The platform, facilitated by Leelyn Management, has two overarching goals: to provide job-readiness training to job seekers across town, particularly those without the means to access training on their own, and to facilitate job placements by linking small businesses and corporates to the appropriate talent.

The programme has already recruited and assessed about 39 000 people, trained more than 5 123, and placed 2 783 in jobs and learning opportunities across Cape Town.

City councillors recently visited the I-CAN Centre in Elsies River, as well as Kukhula Global Projects in Maitland. Here they met some Capetonians undergoing training facilitated by Jobs Connect.

I-CAN facilitates digital literacy skills training, while Kukhula empowers students with soft and hard skills to make them work-ready. Kukhula's courses include sales and customer relations, conflict management, and digital skills.

### How does it work?

- Job seekers need to register their details



**First learn, then earn:** Mayco member for Economic Growth, Ald James Vos, pictured with staff and participants involved in Jobs Connect – the City's platform that facilitates job training and placements. Front row, from left: Shaun Sibaca (Shaun's Butchery), Ald James Vos, Mandisa Tanani (Tanani's Funeral Parlour), Monwabisi Mtyiwazo (City of Cape Town – Enterprise and Investment: Workforce Development), Anga Ndlazi (Ndlazi Detergent Supplier), Vernon Joshua (CEO, Leelyn Management), Kanyakwezi Ngcoyi (Billionaire Ambition Music) and Shannon Gueffroy-Fourie (National Sales Manager, Kukhula Global Projects). Back: Kurt Joshua (Project Director, Leelyn Management).

online at <http://jobsconnect.leelyn.co.za> and complete a literacy and numeracy assessment. The results of the assessment will be added to a digital CV. The entire process is paperless, but

CVs and assessment results can be printed.

- Businessowners who are looking for talent can email [info@leelyn.co.za](mailto:info@leelyn.co.za) to also register as an employer.

## Know your ECDs



The City owns 36 early childhood development (ECD) centres that are leased to private operators. It also works closely with Province to ensure that ECDs are registered, and comply with all relevant legislation to provide the best care for children in their formative years.

ECD operators have a responsibility to ensure that they meet all the requirements and have qualified supervisors and caregivers looking after the children in their care. Parents must make sure that their chosen childcare facility provides a safe space that is equipped to offer a quality learning experience.

The City has simplified its ECD registration process. Applicants now have easy online access to registration,

building regulations, health compliance and fire safety inspections. They are kept informed of their application status via SMS and email.

The City conducts regular surveys at registered and unregistered centres, and offers training and capacity building for ECD practitioners, caregivers and parents.

Report any incident at your local ECD to the police or the City's Public Emergency Communication Centre at 021 480 7700 (cellphone) or 107 (landline).

For more information, send an email to [ECD.SocialDevelopment@capetown.gov.za](mailto:ECD.SocialDevelopment@capetown.gov.za). Visit [www.capetown.gov.za/ECDCentres](http://www.capetown.gov.za/ECDCentres) for a list of City ECD centres.



## City expands Covid-19 vaccination sites

City Health has made vaccinations available at more of its facilities across the metropole. Visit [www.capetown.gov.za/VaccinationSites](http://www.capetown.gov.za/VaccinationSites) for the full list.

Recently, the national Department of Health revised the vaccination schedule. The interval between the first and second dose of the Pfizer vaccine has been reduced from 42 to 21 days. This means the second Pfizer dose may be administered after three weeks.

Pfizer booster doses may be administered three months after the second dose (adjusted downward from six months). The Johnson & Johnson booster shot may be given two months after the first dose.

A person who previously received a Pfizer vaccine can get a Johnson & Johnson booster dose, and vice versa.



## Learn to swim at Athlone pool

The City's Recreation and Parks Department invested approximately R97 000 to establish a learn-to-swim programme at the Athlone swimming pool.

Learners from Athlone Primary, Silverleaf Primary School, Peak View and Ned Damon high schools attended the launch.

The festive season saw 19 drownings at Cape Town beaches. Many drowning incidents occur because swimmers get caught in rip currents or swim outside designated areas.

Nationally, there are 800 drownings annually, 600 of whom are children. The Western Cape has the third highest number of drownings countrywide.

The Athlone swimming programme will be offered at no cost to participants as part of the City's investment in youth development through recreation.

The first level of training includes breathing, floating and water treading. Learners who have reached level four, the highest level, will have gained competency in two or three strokes, and may train to become a pool lifeguard.

The City aims to roll out the programme at all open municipal pools in the future.

## Mobile office on the road again

The City resumed its mobile office service after it was suspended in March 2020 due to national lockdown regulations.

The mobile office brings customer relation services to remote communities, giving them the opportunity to report queries about accounts, water, electricity, sewage, refuse collection, stolen and damaged bins, pensioner rebates, parks maintenance, illegal dumping, valuations, and roads and stormwater issues. A team of City Customer Relations engage face to face with the residents, and supply them with reference numbers for easy follow-up.

The agents are fully trained in the City's processes and have full connectivity to the City's computer network, so they can create service requests while engaging with the customers on-site.

## KORTLIKS

Kapenaars vind baat by die Stad se Jobs Connect-program – die departement ondernemings en beleggings se vlagskipprojek vir die ontwikkeling van die arbeidsmag. Die gebruikervriendelike platform verbind werksoekers met werkgewers, en skakel die koste verbonde aan werksoek uit.

Die Stad se departement ontspanning en parke het ongeveer R97 000 daarin belê om swemlesse by die Athlone-swembad in te stel.

Kwalifiserende begunstigdes van die Stad se Pentech-behuisingsprojek in Belhar het die titelaktes van hulle huise ontvang.

Die program vir uitgebreide openbare werke (EPWP) het sedert 2003 kernprojekte aangevoer om tydelike werk vir werklose persone te skep en sodoende armoede te verlig. Boonop het die Stad sedert 2015 meer as 3 600 EPWP-werkers

permanent aangestel.

Nóg gesondheidsfasiliteite van die Stad het nou entstowwe beskikbaar. Vir 'n lys van die Stad se inentingsfasiliteite oor die hele metro, gaan na [www.capetown.gov.za/VaccinationSites](http://www.capetown.gov.za/VaccinationSites).

Die munisipaliteit besit 36 vroeëkindontwikkelingsentrums wat aan privaat operateurs verhuur word, en werk ten nouste met die provinsiale regering saam om te sorg dat dié sentrums geregistreer is en aan alle tersaaklike wetgewing voldoen. Ouers moet seker maak dat die kindersorggeriewe wat hulle gebruik veilig is én toegerus is vir leer.

Die Stad se mobiele diens, wat in Maart 2020 weens die inperkings opgeskort is, is weer aan die gang. Die spanne besoek nou minstens twee areas per week om kliëntediens te aan afgeleë gemeenskappe te neem.

## KHAWUNDIBALISELE

Abantu baseKapa bayaxhamba kwinkqubo yeSixeko eyaziwa njenge Jobs Connect - iprojekthi ephambili yophuhliso lwabasebenzi beSixeko kwiSebe lezoShishini noTyalomali. Liqonga ekulula ukulisebenzisa kwaye lisusa imiqobo yeendleko ezinxulumene nokufumana umsebenzi.

Isibe lezoLonwabo neePaki leSixeko lityale malunga namaR97 000 ukuseka inkqubo yokufunda ukuqubha kwipuli yokuqubha yaseAthlone.

KweyoKwindla (Matshi), abaxhamli abafanelekileyo kwiprojekthi yeSixeko yezindlu yaseBelhar Pentech baye baxhotyiswa ngeetayitile zamakhaya abo.

Ukususela ngo2003, inkqubo eNatyisiweyo yeMisebenzi yoLuntu (EPWP) iqalise iinkqubo ezin-gundoqo ezijolise ekupheliseni intlupheko ngokudala imisebenzi yethutyana kabo bangasebenziyo. Ukusabela ngo2015, bangaphezulu kwama3 600 abase-

benzi beEPWP abaqeshwe ngokusisigxina kwiSixeko. Icandelo lezeMpilo kwiSixeko lenze ukuba kufu-manekane ugonyo kumaziko ayo amaninzi angqonge imetro. Uluhlu luyafumaneka [www.capetown.gov.za/VaccinationSites](http://www.capetown.gov.za/VaccinationSites).

Isixeko sinamaziko angama36 e-ECD aqeshiselwe abasebenzi babucala kwaye sisebenzisana nePhondo ukuqinisekisa ukuba ii-ECDs zibhalisiwe kwaye ziyayithobela yonke imithetho efanelekileyo. Abazali mabaqinisekise ukuba ii-ECD zabo zikhuselekile kwaye zixhotyiselwe imfundo esemgangathweni.

Isixeko siphinde saqalisa inkonzo yaso ye-ofisi ejikelezayo emva kokuba yanqunyanyiswa kweyoKwindla 2020 ngenxa yemigaqo kazwelonke yokuhlala ezindlini. Amaqela aso ngoku atyelela ubuncinane iindawo ezimbini ngeveki, esizisa iinkonzo zikamasipala kwiindawo ezisemaphandleni.

## Tackling invasive alien wasps across Cape Town

Cape Town is experiencing an invasion of German wasps (*Vespula germanica*) and European paper wasps (*Polistes dominula*). These invasive alien insects cause damage to stone fruit and grapes, and hunt and kill honeybees. They are known for their aggressive behaviour, and their venomous stings are a nuisance for humans and harmful to our natural ecosystems.

Report sightings to the City's Invasive Species Unit, which has operational teams to assist with the removal of the wasps on a first-come, first-served basis. Residents who need more urgent assistance may make use of a private service provider.

Phone 021 444 9835 or go to the Spotter Network on [www.capetowninvasives.org.za](http://www.capetowninvasives.org.za), where you can log your sighting, providing the date, area or specific location.



**Little bug(ger)s:** The German wasp (top) and European paper wasp (bottom) are harming our natural ecosystems, so the City is taking action.

# City reminds tenants of rental payment options and assistance

## Relief granted contingent on monthly payments.

The City encourages tenants to pay their monthly rental, make use of the help available if they are unable to pay, and utilise the City's alternative payment options. Tenants who are unable to pay must apply to the City for relief or to make a payment arrangement. Tenants are advised to make an appointment to visit their local housing office.

It is important that the amount due is paid each month to ensure that the relief granted and the arrangement made is not cancelled, and to avoid debt management action being taken.

Housing offices are open on weekdays from 08:00 to 15:00. Here, tenants can log maintenance service requests, apply for indigent relief grants, arrange for debt repayment on accounts, apply for tenancy transfer, sign lease agreements, apply for lease renewals, or use the City's FreeCall lines.

Contact the Human Settlements Directorate by phoning the housing hotline on 021 444 0333, the customer care hotline on 0800 323 130, or sending a WhatsApp to 063 299 9927.

### Where tenants can make City rental payments

#### Online

[www.easypay.co.za](http://www.easypay.co.za) or [www.powertime.co.za](http://www.powertime.co.za)

#### EFTs

Select the City as a bank-listed beneficiary. Use only your nine-digit municipal account number as reference.

#### Retailers

Shoprite, Checkers, USave, Pick n Pay, PEP, Ackermans, Lewis, Top It Up, Woolworths and selected Spar shops

#### ATM

Contact your bank to add the City as an ATM beneficiary.

### What to expect when visiting your local housing office

- Covid-19 screening at the entrances
- Limited number of customers allowed in at a time (if applicable)
- Elderly and disabled given preference
- No mask, no entry!
- Social distancing required and to be adhered to at all times
- Limited daily transactions, so please make an appointment



## Delft boasts two new walkways

The City recently completed the construction of two new walkways on either side of Baleles Street in Delft. This forms part of routine maintenance and is in keeping with the City's commitment to improving the safety of all who use its road networks. This area is a popular mini-bus-taxi node, with Delft Technical High School also in the vicinity. This means significant numbers of people travelling on foot, will all benefit from the new walkways, by now being able to walk alongside the road without fear of getting in the way of fast-moving vehicles.

Work included the construction of paved sidewalks on both sides of Baleles Road opposite Delft Technical High School, and cleaning the site and catchpits.

## Langa library alive with the sound of music

Langa library has received a loan of 400 CDs from the Performing Arts and Music Section at the Central Library. The loan is part of a pilot project to enhance the offering at smaller libraries.

Langa library is a small library in Cape Town's oldest township, which for years provided a limited music service. Modern library users, however, need and want more from the libraries they visit. Even though budgets are small, public libraries everywhere must find new



**So much music:** Pictured with the CD collection are, front, from left, librarian-in-charge Sandile Bukani, librarian Zoleka Mzinyati, and librarian Khululekani Nyobole (all from Langa library). At the back is Luke Townsend, professional officer in Music Services at the City's Library and Information Services.

ways to provide a wide range of services and materials for users.

With this in mind, the City's Library and Information Services have designed a pilot project to take CDs from libraries with large collections to areas where music services are lacking.

Patrons of Langa library will find CDs in all genres of music, including jazz and blues, South African jazz, African, reggae, and so much more. Library services are free, so patrons won't be charged when borrowing the CDs.

## New HIV prevention strategy launched

The City now offers a new HIV prevention strategy at many of its facilities. Known as pre-exposure prophylaxis (PrEP), it is a daily tablet of antiretrovirals taken by an HIV-negative person to protect against infection.

If taken correctly, on a daily basis, PrEP is very effective at preventing HIV. Your sexual and reproductive health is your responsibility.

Visit your nearest clinic with any concerns or questions, and do what is necessary to protect yourself and those you love.

## KORTLIKS

Die Stad moedig huurders aan om hulle maandelikse huur te betaal, van die beskikbare bystand gebruik te maak as hulle nie kan betaal nie, en om die Stad se alternatiewe betaalmetodes te benut. Huurders moet 'n afspraak maak om hulle plaaslike behuisingskantoor te besoek.

Bouwerk aan twee nuwe wandelpaie weerskante van Balelesstraat in Delft is onlangs voltooi. Die werk is deel van roetine-instandhouding en die Stad se pogings om veiligheid te verbeter vir almal wat die Kaapstadse padnetwerk gebruik.

Die Stad werp alles in die stryd om uitteemse indringerwespe uit te roei. Die insekte tas steenvrugte en druiwe aan, en maak heuningbye dood. Die wespe is bekend vir hulle aggressiewe gedrag en giftige steek, en bedreig ons

ekosistiem. Inwoners wat die insekte opmerk, word versoek om dit by 021 444 9835 of [www.capetowninvasives.org.za](http://www.capetowninvasives.org.za) aan te meld.

Die biblioteek in Langa het 'n lening van 400 CD's van die Sentrale Biblioteek se afdeling vir uitvoerende kunste en musiek ontvang. Die lening is deel van 'n proefprojek om die aanbod by kleiner biblioteke uit te brei.

Die Stad bied nou 'n nuwe MIV-voorkomingstrategie by 'n aantal Stadsfasiliteite. 'n Daaglikse antiretrovirale tablet vir MIV-negatiewe persone, wat as voorblootstellingsprofilakse (of PrEP) bekend is, help keer MIV-infeksie.

## KHAWUNDIBALISELE

ISixeko sikhuthaza abaqeshi ukuba bahlawule iirenti zabo zenyanga, basebenzise uncedo olufumanekayo ukuba abakwazi ukuhlawula kwaye basebenzise iindlela ezizezinye zokuhlawula zeSixeko. Aba baqeshi kufuneka benze iapoyintimenti yokutyelela ii-ofisi zabo zezindlu zasekuhlaleni.

ISixeko sisandula ukugqiba ukwakha iindlela ezimbini zeenyawo kumacala omabini Baleles Street eDelft. Le misebenzi iyinxalenye yononophelo lwesiqhelo lweSixeko kunye nokuzinikela kwaso ekuphuculeni ukhuseleko lwabo bonke abasebenzisa uthungelwano lweendlela zaso.

ISixeko sijongene noonomeva abangena kwiKapa liphela. Ezi zizinambuzane zeziqhamo zamatywe kunye neenkubeko zeediliya, kwaye zizingela zize zibulale iinyosi zobusi. Baziwa ngokuziphatha

ndlongondlongo kunye netyhefu kwaye bayingozi kokusingqongileyo. Ungabaxela apha xa uthe wababona ku021 444 9835, okanye iSpotter Network: [www.capetowninvasives.org.za](http://www.capetowninvasives.org.za).

Ithala lencwadi lakwaLanga lifumene iiCD zembaleko ezingama400 kwicandelo lobuGcisa baseQongeni noMculo kwiThala leeNcwadi eliseMbindini. Le mbaleko iyinxalenye yeprojekthi elilinge yokuphucula unikezelo kumathala eencwadi amancinane.

ISixeko ngoku sibonelela ngesicwangciso esitsha sothintelo lweHIV kumaziko amaninzi eSixeko. Ipilisi eyaziwa ngokuba yiPre-Exposure Prophylaxis (PrEP), yipilisi yemihla ngemihla ethintela ukususelwa yintsholongwane yeHIV ethathwa ngumntu ongenayo iHIV.

## CITY OF CAPE TOWN AND AREA CENTRAL CONTACT NUMBERS

### Accounts and general enquiries

Tel ..... 0860 103 089 (option 1)  
Fax ..... 0860 103 090  
Email ..... [accounts@capetown.gov.za](mailto:accounts@capetown.gov.za)  
..... [contact.us@capetown.gov.za](mailto:contact.us@capetown.gov.za)

### Alcohol and drug helpline (24/7)

Tel ..... 0800 HELP 4 U (0800 435 748)

### Anti-corruption and fraud hotline

Tel (anonymous, toll-free) ... 0800 323 130

### Cable theft

All-hours tel ..... 0800 222 771

### Public transport (toll-free)

Information centre ..... 0800 656 463  
Dial-a-Ride ..... 0800 600 895

### Drought and water

[www.capetown.gov.za/thinkwater](http://www.capetown.gov.za/thinkwater)

### Report and track faults

[www.capetown.gov.za/servicerequests](http://www.capetown.gov.za/servicerequests)

### e-Services

[www.capetown.gov.za/eServices](http://www.capetown.gov.za/eServices)

### Contact the City

[www.capetown.gov.za/contacts](http://www.capetown.gov.za/contacts)

### Budget

[www.capetown.gov.za/budget](http://www.capetown.gov.za/budget)

### Tariffs

[www.capetown.gov.za/tariffs](http://www.capetown.gov.za/tariffs)

### Policies and by-laws

[www.capetown.gov.za/policies](http://www.capetown.gov.za/policies)

### Council matters

[www.capetown.gov.za/council](http://www.capetown.gov.za/council)

### AREA CENTRAL CONTACT DETAILS

Director (acting): Subcouncils Area Central  
**Luzuko Mdunyelwa**

Tel ..... 021 400 3131  
Goodwood municipal offices, Voortrekker Road, Goodwood

### Subcouncil 4

Tel ..... 021 444 0196  
Municipal offices, cnr Voortrekker and Tallent roads, Parow

### Subcouncil 5

Tel ..... 021 444 2962  
Municipal offices, cnr Jakkalsvlei Avenue and Kiaat Road, Bonteheuwel

### Subcouncil 6

Tel ..... 021 444 3717  
Municipal offices, Voortrekker Road, Bellville

### Subcouncil 11

Tel ..... 021 444 5387/5384  
Fezeka building, cnr NY1 and Lansdowne roads, Gugulethu

### Subcouncil 14

Tel ..... 021 444 5395  
Fezeka building, cnr NY1 and Lansdowne roads, Gugulethu

### Subcouncil 17

Tel ..... 021 444 0500

Athlone Civic Centre, cnr Protea and Klipfontein roads, Athlone

### Area Economic Development

(Informal trading and business support)  
Tel ..... 021 444 3131

